



COLLEGE OF HUMAN SERVICES, EDUCATION & PUBLIC POLICY

DEPARTMENT OF  
CONSUMER STUDIES

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Tuesday, January 18, 2005

To Whom It May Concern:

The following is a letter of recommendation for Chris Lepine. Chris was assigned as a technology teaching consultant to me and two other faculty members in my department. I have worked with Chris for over a year on a technology-enhanced course redesign grant project which involved various tasks including designing the teaching plan, interacting with staff in the Office of Education Technology and User Services, coordinating and managing functions as project manager, and generally supporting faculty and students.

At the time Chris was assigned to the project, there were significant delays in meeting project goals. There was also tension among team members and User Services due to poor communication and coordination. The support Chris provided was a critical contribution to the success of the final project.

The following are observations based on my experience working with Chris:

***Sound instructional design capabilities supported by a broad based knowledge of software and technical requirements.*** Chris was instrumental in successfully introducing StoreFront (a web-based e-commerce software) into my classroom. He also developed a detailed, but easily understood, web-based tutorial to provide students with rudimentary skills in web design. Additionally, he was able to customize the functions of StoreFront for use in a classroom environment and trouble-shoot technical problems related to the software.

***Responsive and reliable.*** Chris has been very responsive to all concerns and issues related to the project. In addition, I have always found Chris to be very accessible. Chris was not only very prompt in responding to e-mails, but also would not hesitate to call me at my office as needed. I always felt that my concerns or questions had been communicated.

***Strong ability to work with various groups.*** I have seen Chris work with various groups on campus – faculty, professional staff, and students. His willingness to help and sense of caring has earned him respect among all groups. In particular, Chris has been generous with his time and knowledge by helping students in the classroom and diagnosing any errors that may occur on their StoreFront web sites.

***Strong project management skills.*** One of the main challenges in successfully implementing the project was to be able to coordinate the work and function among various team members and units. I believe that Chris's attentiveness, communication skills, and professionalism was pivotal

in bringing about cooperation among team members and units. His dedication to the project and efforts to generate a positive outcome, given the challenges and roadblocks along the way, was much appreciated.

The project has enabled our students to see beyond the immediate concepts presented in lecture-based environments and see the connections that are built with other courses within the curriculum. Consequently, students have responded very positively to the technology enhanced project. Much of this response can be credited to Chris's smooth implementation. The resulting set-up of the tutorial, software, and server allows us to implement the multi-course project with minimal technical support from other units.

As you can determine from this letter, I believe Chris would certainly be an asset to any organization. The combination of his instructional and technical skills, in addition to his personal attributes would make him a very attractive candidate. I have no doubt he would prove to be an invaluable member of your organization.

If you would like to further discuss his qualifications, please feel free to call me at (302) 831-8549.

Sincerely,

A handwritten signature in black ink, reading "Hye-Shin Kim". The signature is written in a cursive style with a large, sweeping initial "H".

Hye-Shin Kim, Ph.D.  
Associate Professor  
Department of Consumer Studies